



Burford Co-op

PRESCHOOL

& Children's Centre

Please take a few moments to answer the following questions. Your feedback will help us to improve the quality of the service we provide. All responses are confidential and can be emailed to burfordcooperative@bellnet.ca. Thank you for your continued support.

Parent Survey 2021

1.) How long has your family had children attending the Burford Co-operative Preschool Corporation?

Less than 1 year ____ 1 to 2 years ____ 2 to 3 years ____ More than 3 years ____

2.) What room is your child in? *For more than 1 child, please check all that apply.*

Infant ____ Toddler ____ Small Preschool Room ____

Large Preschool Room ____ Half-Day Program ____ School-Age ____

3.) If your child is school-aged, which program does your child attend?

Main location ____ BDES ____ BSS ____

4.) Does your child enjoy attending the Program?

Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

5.) Are you happy with the daily activities provided for your child?

Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

6.) Do you feel the staff treat your child with friendliness, courtesy and respect?

Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

7.) Do you feel your child is safe at the Program?

Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

8.) Are you happy with the meals and snacks provided?

Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

9.) If you are unhappy with the meals and snacks provided, please take a moment to let us know why you feel this way?

10.) Do you take the time to read the menu's that are on our web site each week?

Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

11.) Do you feel welcome at the Program?

Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

12.) Do the Early Childhood Educator's let you know how your child's day was?
Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

13.) Are your questions and concerns answered promptly?
Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

14.) Do you feel you are treated with dignity and respect?
Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

15.) Do you feel enough important information is shared with you through newsletters, emails, and the HiMama app?
Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

16.) Overall, do you feel this Program is a good fit for you and your child?
Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____

17.) Do you feel the Hours of Operation are sufficient?
Yes ____ No ____
Comment _____

18.) How often do you check out our website? <http://www.burfordpreschool.ca>
Weekly ____ Monthly ____ Infrequently ____ Frequently ____ Never ____

19.) Do you ever take the time to check out our Facebook page? Burford Co-op Preschool & Children's Centre?
Always ____ Almost Always ____ Sometimes ____ Almost Never ____ Never ____
Comments

20.) Would you recommend the Burford Co-operative Preschool Corporation to others?
Yes ____ Not Sure ____ No ____

Please provide any comments or suggestions that you feel will help us improve our service.

Thank you for taking the time to complete this survey.